



1669 Larchmont Ave
Lakewood OH 44107
216-521-2855
www.bgetechnologies.com

BGE Technologies Today/Products Services

Over the last 40 years many things have changed in our world especially in the area of technology, and they continue to change.

Regardless of the many changes, BGE has survived, and we want you to know that our goal is to satisfy every customer that we have.

Our newest location is conveniently tucked away on Larchmont Avenue. We are easily accessed from the I90 McKinley Ave. exit. (McKinley turns into Larchmont when you cross Madison Ave.) For those of you familiar with the Lakewood area we are located in the old "Helman's Corners" building on the side where they used to do lawn mower repairs. The building has been completely renovated and we are very happy to be in the new location.

- **Virus Removal**
- **Custom built PC's**
- **Custom built Laptops**
- **Server configuration/ Installation.**
- **Network Cabling**
- **Network Configuration**
- **Internet Access, Email & Hosting**
- **Low Cost Toner & Ink Cartridges**
- **Backup Systems (Local & Off Site)**
- **Service Contracts**



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Why BGE

- **Locally owned**
- **Local Support**
- **No Bait & Switch**
- **Competitive Pricing**
- **Convenient Location**
- **Convenient Parking**
- **Knowledgeable Staff**



Helman's Corners lawn mower repair... 17140 Madison Ave. owned by George A. & Evelyn Helman who live at 1671 Larchmont Ave. Moffitt Electronics, radio and television repair, 17138 Madison Ave. Photo 1958. Building constructed about 1952. Includes one 4-room apartment, never occupied.

This is actually so ironic because BGE started out in 1970 doing exactly what Moffitt Electronics (pictured to the right) did. However if we had stayed with tv & stereo repair, we would most likely not be in business today.

In the future we may return to an upscale version of that business offering custom designed/installed home theatres, sound systems and more.

Feature Client

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Over the years we have established business relationships with so many great clients whom we appreciate, so in each issue we will feature at least one of them.

This time we would like to feature Lakewood Christian Service Center.

Lakewood Christian Service Center is a collaborative organization of individuals, Lakewood churches, businesses and civic organizations. The organization was begun in 1982 as twelve Lakewood churches combined their resources to provide a Hunger Center for local residents. Soon after its founding the volunteers made a commitment to address the deeper questions of why clients were coming in need of food. Throughout its history the Center has been dedicated to addressing the needs of Lakewood citizens who are jobless, hungry, and/or in crisis. The Center provides job-search assistance; emergency food; advocacy with housing, utilities and public assistance; and information and referral services. Originally an all-volunteer organization, the Lakewood Christian Service Center now employs six part-time and two full-time staff members. More than 100 volunteers who provide auxiliary and direct client service further support the work of the Center. The Center is an independent 501(C)(3) organization. The Board membership consists of representatives from 22 sponsoring churches and at-large seats filled by representatives of businesses and community organizations.

You can visit them at www.lcsclakewood.org

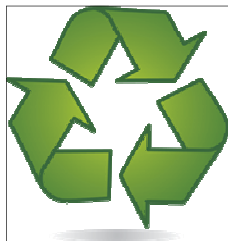


Interesting Websites

In each of our newsletters we will feature at least one interesting website you may not be aware of.

Saving the planet

For those of you that are strong advocates of recycling, we found an interesting website/yahoo group which provides a way to get rid of unwanted items you have not been successful selling on Ebay or Craigs List and about to throw away. www.freecycle.org, is made up of 4,871 groups with 6,855,000 members across the globe. It's a grassroots and entirely nonprofit movement of people who are giving (& getting) stuff for free in their own towns. It's all about reuse and keeping good stuff out of landfills. Each local group is moderated by a local volunteer. Membership is free, and so is everything posted on the site as long as you are willing to go pick it up or allow a person to pick up the item from you.



Speaking of recycling... Don't forget that BGE offers great pricing on recycled/remanufactured toner and ink cartridges. You can check out pricing by visiting our special website for those products at www.tonersink.com, however if you don't find what you are looking for there, please call us at 216-521-2855 because there are new products added almost daily.

Technical Support

Although we do not offer 24/7 technical support we feel we offer support far superior to any of our “big box” or “mail order” competitors.

The BGE Advantages:

- We are local
- Knowledgeable Staff
- Remote Access to your PC if required
- We consider every satisfied customer a valuable asset

You can contact our Technical support staff in many ways.

By Phone:

Daily 9:30am to 5:00pm
216-521-2855

On the Net:

Email - support@bge.net

Or go to ticket.bge.net and fill out a trouble ticket.

Receive Newsletter by email

Would you like to receive our quarterly newsletter in your email? If so, just go to www.bgetechnologies.com/subscribe and we will email you a notification when our next newsletter is ready. There will be a link included in the email for you to view a PDF version of the newsletter.

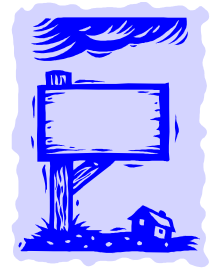
Information you need

Tips for Good PC Maintenance

Your computer, like your car, needs proper maintenance to perform at its best. Knowing your way around your PC and conducting routine repairs will keep it in good working order. If you do not have the time or knowledge to maintain your system, BGE can do it for you.

- Know your system. At a minimum, you should know what kind of processor you have, how much random access memory (RAM) is installed and how big your hard drive is. If you're not aware of these vital statistics, BGE can perform system inventory and provide full documentation.
- Many manufacturers today do not supply you with “restore” CD's and rely on you to make a set of them. If you have not done so, do it immediately. The information needed to make these is stored on your hard drive, and if your hard drive fails you most likely will no longer be able to make the CD's.
- Use your system's built-in utilities. Your hard drive stores information by scattering it on the hard drive, and eventually this fragmentation slows down the computer. Run Disk Defragmenter periodically to consolidate the data and keep your drive organized.
- Use antivirus software. Install an antivirus program, and set it to scan your system automatically at least twice a month. Expired antivirus software is worthless, you must renew it when it expires. You should also run a scan every time you download a program or copy a file from anywhere.
- Back up regularly. Make a habit of backing up all your important files at least once a month. Unfortunately many people have to lose data before they get into the habit of doing backups. Ok.. Admit it.. You will never do it. You will always say “I will do it tomorrow”, but tomorrow never happens when it comes to the back up. On top of that even if you do the back up, you are still not fully protected from a theft, fire, or other unexpected disasters, which is why we sell the Carbonite offsite backup service. At less than \$60 per year, you can't ask for better protection. Please call us for details and to sign up.

Continued—See Information Continued Page 4



BGE recommends the
totally Free
Anti-Virus Software
by Alwil:
www.avast.com

Call us for more
information
216-521-2855

Want better backup
protection keeping
your files safe even
in the event of a fire
or theft?

Call us about
Carbonite backup.
Only \$54.95/year

BGE TECHNOLOGIES

1669 Larchmont Ave
Lakewood, OH 44107

Phone: 216-521-2855
Email: webmaster@bge.net
support@bge.net

We're on the web at:
www.bgetechnologies.com

Tell your friends they can subscribe to
our newsletter at:
www.bgetechnologies.com/subscribe

Information Continued:

- Don't delete programs manually. Whenever possible, use either your computer's uninstall utility or a separate uninstall program to remove software you no longer need.
- Use good work habits. Shut down your machine properly, and respond to warnings and error messages promptly. Whenever you get a warning you are not familiar with, call us before it is too late. Also if you hear any unusual noises don't ignore them it may be a warning of a device about to fail. You should also keep your machine as clean as possible by periodically having its case opened to remove accumulated dust which can cause the machine to retain unwanted heat.

Spring Special

- Apex Mid-Tower MATX Case
- AMD X2 240 2.8GHz CPU
- 2GB DDR2—800MHz RAM
- 160GB 7200RPM SATA Hard Drive
- 22X DVDRW
- Windows 7 Home Premium
- Keyboard & Optical Mouse
- 10/100 Lan, 7.1 Audio, 6 USB Ports
- 1 Year Parts & Labor Depot Warranty

Also Includes a full compliment of **FREE** or Open Source Software

- Avast Anti Virus
- CDBurnerXP
- OpenOffice
- Spybot Search & Destroy

These are not demo products... they are all fully functional and FREE!!! They do not expire or cost you anything. Avast does expire but the registration is FREE.

**Only
\$529.00**

All of our systems come with a full version of the operating system CD.. Not just a restore partition on the hard drive.



**Many Upgrades
& Options
Available.
We build each
system to fit your
needs.**

AOC 919VWA

\$199.00



Full 19" viewable image size with both digital and analog inputs as well as built-in speakers.

19" piano-black monitor offers great design and performance with an adjustable, single post stand and full 19" viewing image size. It serves as a powerful monitor for business applications as well as a video player with both analog and digital inputs. This monitor is a great choice for those who don't need a larger monitor, but want a good size with multiple features at a good price.