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Happy Holidays

We would like to wish everyone the happiest of holidays as well as thank you for being a BGE customer. We will always strive to earn your business. If you feel there are any ways we can improve our service, we would like to hear about them.

If you would like to refer us to someone, be sure to use our referral form and we will reward you with a small amount of cash. The form can be found on the top right of our web page at www.bgetechnologies.com, just print it, fill it out and give it to your friend. If they use our service or purchase a new PC you will receive a check in the mail for \$10.



Why BGE

- Locally owned
- Local Support
- No Bait & Switch
- Competitive Pricing
- Convenient Location
- Convenient Parking

BGE Launches New On-line Store

BGE has recently launched a new on-line store offering a huge variety of computer systems built on both the AMD and Intel platforms. You are able to pick out a basic starter system and then modify the configuration to fit your needs and desires.

If you are unsure of the terminology on the store or need help choosing a product, you are always welcome call or stop into our store. We also have a way to offer assistance over the internet using a FREE remote access service called Crossloop.

To check it out, go to www.bgetechnologies.com and click on the "Shop BGE" button at the top of the page.

Laptop Special



\$768

Jetbook 1434S

- 14" 1366x768 HD Wide Screen
- Dual-Core Intel® Pentium® P6100 1.8tGHz 3MB L3 Cache
- 2GB PC3 DDR3 Ram
- 250GB 5400RPM Hard Drive
- Super=Multi DVD-RW Drive
- Mobile Intel® HM55 Express Chipset
- Intel® HD Integrated Graphics
- Intel® Centrino® wireless-N
- Built-in Bluetooth
- Windows 7 Home Premium

While Supplies Last

Desktop Special



\$598

Monitor Not Included

AMD 1000

- Dual Core Athlon™ II X2 255 3.1GHz
- 4GB DDR2 Ram
- 500GB 7200RPM Hard Drive
- DVDRW
- Integrated Video, Sound, Network
- Microsoft Wired Desktop 400 Keyboard & Mouse



Monitor Options

Asus 19" LCD 1440x900, VGA, DVI	\$143.00
Asus 24" LCD 1920x1080 VGA, DVI, HDMI	\$251.00
Asus 27" LCD 1920x1080 VGA, DVI, HDMI	\$383.00



Bluetooth - What is it?

Although Bluetooth has been around for a number of years we still have people ask us what it is.

Bluetooth is basically a fancy name for “wireless” however not the type most people think of. Actually it is an open specification for enabling short-range wireless connections for items like PDA’s, Cell Phones, Printers, Scanners, Mice, Keyboards, Digital Cameras and many other things.

The technology works in the 2.4GHz frequency and as mentioned has a fairly short range. The most common use you may have actually seen has been for Cell Phone hands free head sets. Today just about every Laptop comes equipped with Bluetooth functionality, but it has not become as popular for desktop computers.

What updates are safe? And Things to Avoid

As you use your computer especially while on line you will often see a window or a balloon pop up telling you that there are updates that need to be done to your computer. If you are like many people, you always have that question in the back of your mind “Should I do this?” or “Is this for real?”

Unfortunately there is no 100% sure way to know if an update is legitimate or not. Generally if it is from a company for a product you know you have installed on your computer such as Microsoft, Adobe, or Anti Virus software, the updates are perfectly fine and should be installed.... But beware of pop ups from companies whose software is not installed on your machine.

Basically you need to be aware of what software you actually have on your computer. For instance if you use AVG anti-virus software, you SHOULD NOT accept any updates from a different manufacturer as it is probably a scam.

If you receive a notification for an update which you are not sure about, it is probably best not allowed, but you should research it further. For instance if you get a notification from Microsoft about an update, you can simply open up Internet Explorer, go to “Tools” and then click on “Windows Update” and that will tell you if there are indeed updates that need to be installed.

As for other companies, we suggest going to their website and see if there is a new version available and if so download and install it.

Continued in next column....

New Expanded Hours

In order to better assist our customers, we have expanded our hours to include Wednesday evenings and Saturdays. Our new hours are as follows:

Monday, Tuesday, Thursday, Friday	9:30 - 5:00pm
Wednesday	9:30 - 7:00pm
Saturday	12:00noon - 2:00pm

As always if our normal hours do not fit into your schedule, we can arrange after hour appointments at no additional fees. Just call our office to make an appointment.

On Wednesday nights parking may seem a bit daunting because the exercise facility in the front of the building is very busy, but you can simply pull behind any of the cars in the lot.

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If you are not sure what version you currently have, go in to the program, and generally under “HELP”, you will find an “About” which is where the version number should be.

If you are really not sure, the best thing to do is to skip the update until you have time to check with us at BGE. We can usually verify whether an update is legitimate, if need be we now have a method of taking a look at your machine from remote using a free product called “Crossloop”.

Another annoying issue that can cause your computer to bog down are legitimate programs being installed when you don’t want them... How does that happen you ask?

In order to enhance their bottom line the manufacturers of many good programs (AVG Free anti virus for instance) have partnered with other companies to install additional software while installing what you really wanted. In the case of AVG, they have partnered with Yahoo to by default install the Yahoo Toolbar and Search. Most people only need or want one Search engine, the most popular being Google, but if you don’t pay close attention while installing the AVG product it will also install the Yahoo product. We see on a regular basis people having several Toolbars installed, and they don’t even know where they come from. The solution to this is don’t just keep clicking on “OK” or “NEXT” while installing software... STOP and read what it says and take the time to uncheck the items you do not want installed.

These same annoying items can also be inadvertently installed while browsing the web and a box comes up and asks if you want to install, in this case, even if you are familiar with the company, we suggest you decline unless you really feel you will use it.